

MADISON COUNTY ROAD DEPARTMENT

JULY 2014

CLOSED REQUEST ANALYSIS

Closed Request Analysis

Closed - Requests Closed in 24 hours or less

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
19656	A	07/01/14 15:38:00	07:55:00	Stop Sign Closed	Brown, Shirley Customer,	Tucker Dr	District 5	Medium Priority
		Dur (hours)	7.72	Stop sign and pole is missing at Tucker Dr and Davis Crossing Rd				
19688	A	07/08/14 10:26:00	15:11:00	Pot Holes Closed	Brown, Shirley Jackson, Diane	Ridgefield Dr	District 2	Medium Priority
		Dur (hours)	4.75	Large pot holes on main road coming into Ridgefield S/D also Bradfield Dr needs much attention in the culdesac				
19697	A	07/09/14 14:54:00	15:31:00	Signage Installation Closed	Brown, Shirley Dean, Kendle	Hampton Hills Blvd Windward Way Canton 39046	District 4	
		Dur (hours)	0.62	Needs a 3 way stop sign installed at the intersection of Hampton Hills Boulevard and Windward Way.				
19707	A	07/11/14 12:14:00	12:18:00	Limb Cutting Closed	Brown, Shirley Graves, Sebastian	Hwy 22 Canton 39046		
		Dur (hours)	0.07	Complaining about limbcutting on Hwy 22...gave him the number to the Hwy Dept.				
19709	A	07/14/14 09:59:00	07:25:00	Trash Related Closed	Banks, LaTashee Nash, Cassandra	Center St Center St	District 3	Medium Priority
		Dur (hours)	21.43	Limb detail in Flora, MS				
19753	A	07/21/14 13:18:00	13:01:00	Down Tree Closed	Brown, Shirley Sheriff Dept.,	Pine Grove Rd	District 5	Medium Priority
		Dur (hours)	23.72	Tree across road.				
19759	A	07/22/14 11:17:00	07:22:00	Pot Holes Closed	Brown, Shirley Burrell, Robert	Old Natchez Trace Gunter Road	District 5	Medium Priority
		Dur (hours)	20.08	Requesting pothole repair				
19781	A	07/24/14 08:49:00	07:28:00	Trash Related Closed	Banks, LaTashee Caller,	Ratliff Ferry Rd Ratliff Ferry Rd.	District 5	Medium Priority
		Dur (hours)	22.65					
19783	A	07/24/14 09:45:00	10:37:00	Trash Related Closed	Banks, LaTashee Jackson, Martha	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
		Dur (hours)	0.87	Limb debris in Twin Harbor Sub.				
19786	A	07/24/14 11:23:00	14:03:00	Trash Related Closed	Banks, LaTashee Griffin, Paul	Mccarty Rd Mccarty Rd.	District 5	Medium Priority
		Dur (hours)	2.67	Near Camden Park. At Susan Mccarty home				

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19795	07/28/14		Signage Installation	Brown, Shirley			Medium Priority
A	07:56:00	08:35:00	Closed	Customer,			
	Dur (hours)	0.65	Stop sign missing.				
19815	07/29/14		Other	Brown, Shirley	Dry Creek Rd	District 5	Medium Priority
A	14:03:00	07:20:00	Closed	Ingram, Felton	Dry Creek Rd		
	Dur (hours)	6.72	Phone line been cut that had been laying on top of the ground				

12 Closed - Requests Closed in 24 hours or less

Closed Request Analysis

Closed - Requests Closed in more than 24 hours

Req #	Request	Completion	Type	Assignee / Caller	Location / Address	District	Priority
19650	07/01/14		Trash Related	Banks, LaTashee	Renfroe Dr	District 4	Medium Priority
F	07:49:00	07:43:00	Closed	Robinson, Johnnie	Renfroe Dr.		
	Dur (hours)	167.90	Limb detail in Flora, MS				
19651	07/01/14		Trash Related	Banks, LaTashee	Lake Mannsdale Dr	District 3	Medium Priority
F	08:14:00	07:07:00	Closed	Sprinkler, Ron	Lake Mannsdale Dr		
	Dur (hours)	358.88	Limb detail for Boom Truck.				
19652	07/01/14		Trash Related	Banks, LaTashee	Farmers Row	District 3	
F	09:45:00	13:35:00	Closed	Harper, Rick	Farmers Row		
	Dur (hours)	531.83	Cut up tree to be picked up. Try to get by Thursday.				
19653	07/01/14		Culvert Installation	Brown, Shirley	Livingston Vernon Rd	District 4	Medium Priority
F	13:13:00	15:29:00	Closed	Lee, Mark	Livingston Vernon Rd		
	Dur (hours)	530.27	needs culvert, is staked, address will be posted, green gate				
19655	07/01/14		Pot Holes	Brown, Shirley	Dewees Rd	District 3	Medium Priority
F	14:18:00	07:38:00	Closed	Ruffla, Amy			
	Dur (hours)	641.33	Pot holes on entire road need to be filled				
19657	07/02/14		Other	Brown, Shirley	Madison Co Road Dept		Medium Priority
F	07:17:00	09:02:00	Closed	Diamond, Pat			
	Dur (hours)	121.75	Called in will be in today				
19658	07/02/14		Pot Holes	Brown, Shirley	Dewees Rd	District 3	Medium Priority
F	08:22:00	08:21:00	Closed	Pitts, John			
	Dur (hours)	623.98	Pot holes on road need to be filled				
19660	07/02/14		Broken Water Line	Brown, Shirley	Old Rice Rd	District 1	Medium Priority
F	10:14:00	08:54:00	Closed	Rosell, Henry	Old Rice Rd		
	Dur (hours)	118.67	Water line at pumping station was hit by mower on Old Rice Rd near Twin Harbor				
19661	07/02/14		Culvert Repair	Brown, Shirley	Crawford Rd	District 4	Medium Priority
F	10:48:00	15:42:00	Closed	Sheperd, Beth	Crawford Rd		
	Dur (hours)	628.90	Culvert at adress is washed out hard to get in and out of driveway, ditches need to be cleaned causing flooding				
19663	07/02/14		Signage Installation	Brown, Shirley	Deerfield Club Dr	District 1	Medium Priority
F	12:39:00	15:40:00	Closed	Wingfield, Casey	Deerfield Club Dr		
	Dur (hours)	627.02	Wanted to know when the speed sign was going up at address				

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Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
19664	F	07/02/14 12:40:00	09:03:00	Other Closed	Brown, Shirley Kidd, Larry	Cauthen Rd	District 5	Medium Priority
		Dur (hours)	116.38	Wanted permission to go down Cauthen Rd dropping off equipment with Pilgram Pipeline				
19665	F	07/02/14 12:49:00	07:34:00	Signage Installation Closed	Brown, Shirley Customer,	Tucker Dr	District 5	Medium Priority
		Dur (hours)	666.75	Needs a name sign for road				
19666	F	07/02/14 15:59:00	11:50:00	Down Tree Closed	Brown, Shirley Rosell,	Clarkdell Rd	District 1	Medium Priority
		Dur (hours)	115.85	Tree down on road blocking traffic				
19667	F	07/03/14 08:06:00	07:14:00	Trash Related Closed	Banks, LaTashee Minor, Doug	Sharpe Rd Sharpe Road	District 3	Medium Priority
		Dur (hours)	191.13	Limb detail for Boom Truck in Cherry Hill Plantation. Check entire Sub.				
19668	F	07/03/14 09:41:00	07:14:00	Trash Related Closed	Banks, LaTashee Russ, Tiffany	Arrington Dr Arrington Dr	District 3	Medium Priority
		Dur (hours)	189.55	Large limb detail for Boom Truck.				
19670	F	07/03/14 10:01:00	09:03:00	Signage Installation Closed	Brown, Shirley Mattie, Sheriff Dept	Clarkdell Rd Clarkdell Rd	District 1	Medium Priority
		Dur (hours)	599.03	Stop sign and pole is missing at Clarkdell Rd and Clarkdell Rd Ext				
19671	F	07/03/14 10:19:00	07:23:00	Trash Related Closed	Banks, LaTashee Phillips, Michelle	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
		Dur (hours)	429.07	Large limb detail in Twin Harbor Sub. 224 Trace Harbor Rd. Also				
19672	F	07/03/14 14:53:00	09:04:00	Other Closed	Brown, Shirley Brown, Walter	Gluckstadt Rd Gluckstadt Rd	District 3	Medium Priority
		Dur (hours)	90.18	A log has fallen in the road near address				
19673	F	07/07/14 08:31:00	07:18:00	Trash Related Closed	Banks, LaTashee Collins, Maggie	Plantation Dr Plantation Dr	District 3	Medium Priority
		Dur (hours)	94.78	Limb detail in Cherry Hill Sub. Check entire Sub.				
19674	F	07/07/14 10:16:00	07:19:00	Trash Related Closed	Banks, LaTashee Brady, JoAn	Lake Crest Pl Lake Crest Place	District 3	Medium Priority
		Dur (hours)	45.05	Limb detail for Boom Truck in Cedar Hill Plantation Flora, MS off Cedar Hill Rd				

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Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
19675	F	07/07/14 10:42:00	07:35:00	Other Closed	Brown, Shirley Vanburen, Tony	Mansell Rd	District 5	Medium Priority
		Dur (hours)	44.88	Crew working on road putting in culverts on entire road				
19676	F	07/07/14 10:52:00	07:24:00	Pot Holes Closed	Brown, Shirley Presto, Trey	Muscadine Path Muscadine Path	District 3	Medium Priority
		Dur (hours)	380.53	3 break up in road need to be repaired				
19677	F	07/07/14 10:54:00	09:28:00	Other Closed	Brown, Shirley Gordon, Qwen	Yandell Rd Hackberry Ln	District 1	Medium Priority
		Dur (hours)	46.57	Was driving pass tractors on Yandell Rd and windsheild was has by rocks from tractor				
19678	F	07/07/14 11:17:00	10:52:00	Trash Related Closed	Banks, LaTashee Duncan, Leigh	Belle Pointe Dr Belle Pointe Dr	District 4	Medium Priority
		Dur (hours)	167.58	Limb detail on vacant lot next to address for Boom Truck in Lake Caroline Sub.				
19679	F	07/07/14 11:40:00	07:14:00	Trash Related Closed	Banks, LaTashee Berbet, Gene	Dover Ln Dover Lane	District 3	Medium Priority
		Dur (hours)	91.57	6Large limb detail for Boom Truck in New Castle Sub. Check entire sub.				
19681	F	07/08/14 07:20:00	07:35:00	Other Closed	Brown, Shirley Spencer, Robert	Madison Co Road Dept		Medium Priority
		Dur (hours)	24.25	Will not be in to work today				
19682	F	07/08/14 07:46:00	15:33:00	Culvert Installation Closed	Brown, Shirley Griffin, Jimmy Lee	Tithelo Rd Tithelo Rd Canton 39046	District 5	Medium Priority
		Dur (hours)	367.78	Needs culvert...is staked off with orange flags.				
19683	F	07/08/14 07:38:00	08:48:00	Bridges Closed	Brown, Shirley Waldrop, Diane	Hart Rd Hart Rd	District 1	Medium Priority
		Dur (hours)	25.17	Bridge on road need to be tied in rough on both ends				
19685	F	07/08/14 09:05:00	07:25:00	Trash Related Closed	Banks, LaTashee Dyre, Justin	Hackberry Drive		Medium Priority
		Dur (hours)	310.33	Large limb detail for Boom Truck in Ashbrooke Sub.				
19686	F	07/08/14 09:10:00	10:15:00	Trash Related Closed	Banks, LaTashee Pheal, Patricia	Hwy 16 W Hwy 16 West	District 3	Medium Priority
		Dur (hours)	49.08	Large limb detail at Southern Hill MB Church. Call before truck comes. Resident will like to be present.				

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19687	F	07/08/14 09:43:00 Dur (hours)	07:31:00 309.80	Trash Related Closed	Banks, LaTashee Lighthead, Terry	Hwy 17 Hwy 17	District 5	Medium Priority
Old appliances. Dryer and old refrigerator. Will call back once she gets someone to move to right of way.								
19689	F	07/08/14 11:19:00 Dur (hours)	13:36:00 362.28	Trash Related Closed	Banks, LaTashee Smith, Jake & Carolyn	Twin Lakes Dr Twin Lakes Dr	District 5	Medium Priority
Large limb detail for Boom Truck moved to right of way.								
19690	F	07/08/14 11:21:00 Dur (hours)	07:52:00 68.52	Trash Related Closed	Banks, LaTashee Scales, Earl	New Castle Rd West Minister Court		Medium Priority
Large limb detail for Boom Truck in New Castle Sub.								
19691	F	07/08/14 12:11:00 Dur (hours)	07:55:00 139.73	Mowing Closed	Brown, Shirley Jackson, Sandra	Millville Rd Millville Rd	District 5	Medium Priority
Grass needs to be cut on road								
19692	F	07/08/14 12:12:00 Dur (hours)	07:34:00 67.37	Pot Holes Closed	Brown, Shirley Young, Cathy	Coachmans Rd Coachman Rd	District 2	Medium Priority
Huge pot hole on road near 108/109 Coachman Rd has a stick and caution tape on it								
19693	F	07/09/14 07:26:00 Dur (hours)	08:42:00 169.27	Trash Related Closed	Banks, LaTashee Hardy, Brian	Ashbrooke Blvd Ashbrooke Blvd	District 3	Medium Priority
Limb debris in Ashbrooke Sub								
19694	F	07/09/14 08:10:00 Dur (hours)	07:35:00 503.42	Signage Installation Closed	Brown, Shirley Higgins, Christina	Deer Ridge Dr Deer Ridge Dr	District 4	Medium Priority
Request a Dead End sign for road								
19695	F	07/09/14 08:51:00 Dur (hours)	07:15:00 46.40	Trash Related Closed	Banks, LaTashee Lynch, Jackie	Shaffer Ct Shaffer Court	District 3	Medium Priority
Limb detail for Boom Truck In Cherry Hill Sub.								
19696	F	07/09/14 14:01:00 Dur (hours)	08:17:00 186.27	Trash Related Closed	Banks, LaTashee Mcmicheal, Cliff	Haley Creek Dr Haley Creek Drive	District 1	Medium Priority
Large limb detail for Boom Truck.								
19698	F	07/09/14 15:41:00 Dur (hours)	07:35:00 39.90	Pot Holes Closed	Brown, Shirley Morris, Lawrence	Gluckstadt Rd	District 3	Medium Priority
Need potholes repaired starting from the liquor house back to where the R/R track is closed.								

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19700	F	07/09/14 15:47:00	07:50:00 112.05	Culvert Installation Closed	Brown, Shirley Warren, Eddie	Hart Rd 610 Hart Rd	District 5	Medium Priority
		Dur (hours)		Need culvert installed next to 610 Hart Rd.				
19702	F	07/10/14 14:28:00	08:18:00 161.83	Trash Related Closed	Banks, LaTashee Askew, Shameka	Traceview Rd Traceview Rd.	District 1	Medium Priority
		Dur (hours)		Large limb detail. In Twin Harbor Sub.				
19703	F	07/11/14 08:46:00	08:39:00 119.88	Trash Related Closed	Banks, LaTashee Benson, Eron	Hidden Hollow Cv Hidden Hollow Cove	District 1	Medium Priority
		Dur (hours)		Limb detail in Timber Ridge Sub. next to Wellington and GreyHawk sub				
19704	F	07/11/14 09:55:00	07:35:00 453.67	Signage Installation Closed	Brown, Shirley Morris,	Allard Rd	District 3	Medium Priority
		Dur (hours)		Name sign is missing needs to be replaced				
19705	F	07/11/14 09:56:00	07:35:00 453.65	Signage Installation Closed	Brown, Shirley Morris,	Woodlea Rd	District 4	Medium Priority
		Dur (hours)		Name sign to road is missing needs to be replaced				
19706	F	07/11/14 12:11:00	08:34:00 404.38	Signage Installation Closed	Brown, Shirley Scruggs, Ralph			Medium Priority
		Dur (hours)		stop signs down at Clarkdell Rd and Country Ln				
19711	F	07/14/14 10:01:00	13:35:00 219.57	Trash Related Closed	Banks, LaTashee Harper, Rick	Farmers Row Farmers Row	District 3	Medium Priority
		Dur (hours)		Tree detail in Red Oak Plantation.				
19712	F	07/14/14 10:28:00	08:40:00 46.20	Trash Related Closed	Banks, LaTashee Brewer, Bob	Laurel Ridge Laurel Ridge	District 4	Medium Priority
		Dur (hours)		Limb detail in Harvey Crossing Sub.				
19713	F	07/14/14 10:43:00	07:20:00 212.62	Trash Related Closed	Banks, LaTashee Mays, Ann	Saddle Creek Cv Saddle Creek Cove	District 1	Medium Priority
		Dur (hours)		Limb detail for Boom Truck. Check entire Cove.				
19714	F	07/14/14 10:52:00	13:36:00 218.73	Trash Related Closed	Banks, LaTashee Harper, Rick	Farmers Row Farmers Row (red Oak Plantation)	District 3	
		Dur (hours)		Tree to be picked up.				

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19715	F	07/14/14 11:06:00 Dur (hours)	07:10:00 44.07	Trash Related Closed Old mattresses and carpet.	Banks, LaTashee Caller,	Shadow Hill Dr Haley Creek Dr	District 1	Medium Priority
19717	F	07/14/14 13:45:00 Dur (hours)	07:43:00 329.97	Other Closed Crew cut phone line while working on road	Brown, Shirley Bacon, Cornelius	Dove Cv Dove Cv	District 3	Medium Priority
19719	F	07/14/14 15:18:00 Dur (hours)	07:44:00 376.43	Mowing Closed Mowing of the grass is needed on the side of the road	Brown, Shirley Strite,	Old Jackson Rd Old Jackson Rd	District 4	Medium Priority
19720	F	07/15/14 08:23:00 Dur (hours)	07:24:00 143.02	Trash Related Closed Limb detail in Deerfield Sub.	Banks, LaTashee Easly, Beth	South Deerfield Dr South Deerfield Dr.	District 1	Medium Priority
19721	F	07/15/14 09:33:00 Dur (hours)	13:01:00 171.47	Down Tree Closed Tree down on road	Brown, Shirley Deputy, Sherriff	Livingston Vernon Rd	District 4	Medium Priority
19723	F	07/16/14 08:04:00 Dur (hours)	07:26:00 119.37	Trash Related Closed Large limb detail for Boom Truck	Banks, LaTashee Martin, Marilyn	Kearney Park Rd Kearney Park Rd	District 4	Medium Priority
19724	F	07/16/14 08:51:00 Dur (hours)	10:20:00 145.48	Trash Related Closed Large limb detail for Boom Truck.	Banks, LaTashee Todd, Richard	Lake Cavalier Rd Lake Cavalier Rd	District 3	Medium Priority
19725	F	07/16/14 09:09:00 Dur (hours)	07:17:00 166.13	Pot Holes Closed Pot hole at train track has gotten bigger	Brown, Shirley Sheriff, Dept	Weisenberger Rd Weisenberger Rd	District 1	Medium Priority
19728	F	07/16/14 13:13:00 Dur (hours)	07:36:00 330.38	Signage Installation Closed Stop sign is down at intersection of Dewees Rd and Gluckstadt Rd	Brown, Shirley Smith, Martha Ann	Deweess Rd	District 3	Medium Priority
19729	F	07/16/14 14:57:00 Dur (hours)	08:20:00 281.38	Pot Holes Closed Requesting pothole repair.	Brown, Shirley Griffith, Talmage	Dinkins Rd Dinkins Road	District 5	Medium Priority

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19730 F	07/16/14 14:07:00	07:43:00 281.60	Other Closed	Brown, Shirley Ingram,	Hwy 17 Hwy 17	District 5	Medium Priority
	Dur (hours)		Phone line/box been cut by mowers need to be repaired				
19731 F	07/16/14 15:06:00	07:44:00 280.63	Other Closed	Brown, Shirley Johnson, Greg	Dove Cv Dove Cv	District 3	Medium Priority
	Dur (hours)		Phone line cut by crew working				
19732 F	07/17/14 08:29:00	07:21:00 142.87	Trash Related Closed	Banks, LaTashee Callohan, Alice	St Davids Way St Davids Way	District 1	Medium Priority
	Dur (hours)		Limb detail				
19733 F	07/17/14 09:06:00	07:22:00 142.27	Trash Related Closed	Banks, LaTashee Oliver, Sherman	Gluckstadt Rd Gluckstadt Rd	District 3	Medium Priority
	Dur (hours)		Limb debris.				
19734 F	07/17/14 09:08:00	07:24:00 142.27	Trash Related Closed	Banks, LaTashee Wesley,	Norris St Norris St	District 4	Medium Priority
	Dur (hours)		Limb debris In Magnolia Heights in flora, MS				
19736 F	07/17/14 09:47:00	08:36:00 166.82	Trash Related Closed	Banks, LaTashee Olivier, Mike	Lakeshore Ct LakeShore Court	District 3	Medium Priority
	Dur (hours)		Limb debris off Lake Lorman.				
19740 F	07/17/14 12:42:00	07:37:00 258.92	Pot Holes Closed	Brown, Shirley Forbe, Micheal	Livingston Rd Livingston Rd.	District 2	Medium Priority
	Dur (hours)		Requesting pothole repair on Livingston Rd. right down from Ridley Hill Church.				
19742 F	07/18/14 10:19:00	14:02:00 243.72	Culvert Installation Closed	Brown, Shirley Kelly, Victor	Sharon Rd Sharon Rd	District 5	Medium Priority
	Dur (hours)		+New culvert needs to be installed . Has it staked off				
19744 F	07/18/14 15:48:00	13:01:00 93.22	Down Tree Closed	Brown, Shirley Sheriff, Deputy	Hwy 463 Hwy 463/Stribling Rd	District 3	Medium Priority
	Dur (hours)		Tree Down across the road south of Gluckstadt Rd				
19745 F	07/21/14 07:35:00	07:37:00 216.03	Signage Installation Closed	Brown, Shirley Endris, Craig	Clarkdell Rd Clarkdell Road	District 1	Medium Priority
	Dur (hours)		Stop signs missing.				

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19746	F	07/21/14 09:45:00	12:36:00	Trash Related Closed	Banks, LaTashee Evans,	Creekside Dr Creekside Dr	District 1	Medium Priority	
		Dur (hours)	194.85	Limb detail for Boom Truck in Harvey Crossing Sub. Needs to be picked up.					
19747	F	07/21/14 09:46:00	07:22:00	Trash Related Closed	Banks, LaTashee Jackson,	Green Oak Dr Green Oak Lane	District 3	Medium Priority	
		Dur (hours)	45.60	Limb detail for Boom Truck.					
19750	F	07/21/14 12:10:00	15:26:00	Trash Related Closed	Banks, LaTashee Adakins, Paula	Willow Way Dr Willowwood Cove	District 4		
		Dur (hours)	99.27	Limbs to be picked up.					
19751	F	07/21/14 12:16:00	15:27:00	Trash Related Closed	Banks, LaTashee Collins, Ronnie	King Ranch Rd King Ranch Road	District 4		
		Dur (hours)	99.18	Limbs to be picked up.					
19756	F	07/22/14 09:51:00	07:37:00	Signage Installation Closed	Brown, Shirley Morris, Lawrence	Battmore Rd	District 4	Medium Priority	
		Dur (hours)	189.77	Road sign needs to be replaced					
19757	F	07/22/14 10:05:00	07:37:00	Signage Installation Closed	Brown, Shirley Morris, Lawrence	Parkinson Rd	District 4	Medium Priority	
		Dur (hours)	189.53	Sign need to be replaced on Parkinson Rd					
19758	F	07/22/14 10:37:00	07:23:00	Trash Related Closed	Banks, LaTashee Adams, John	Saddle Cv Saddle Cove	District 3	Medium Priority	
		Dur (hours)	44.77	Limb detail in Red Oak Plantation.					
19763	F	07/22/14 14:57:00	15:27:00	Trash Related Closed	Banks, LaTashee Booker, Tomina	Fairchild Cv Fairchild Cove	District 1	Medium Priority	
		Dur (hours)	72.50	Limb debris in Bradshaw Ridge.					
19764	F	07/23/14 07:35:00	15:30:00	Trash Related Closed	Banks, LaTashee Evans,	Castle Ridge Cv Castle Ridge Cove	District 3	Medium Priority	
		Dur (hours)	55.92	Limb debris for Boom Truck in New Castle Sub. 112 also. Brandy Barker 6012144537.					
19765	F	07/23/14 07:35:00	15:30:00	Trash Related Closed	Banks, LaTashee Evans,	Kings Ct Kings Court	District 3	Medium Priority	
		Dur (hours)	55.92	Limb debris for Boom Truck in New Castle Sub.					

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19766	07/23/14		Trash Related	Banks, LaTashee	Normandy Cir	District 3	Medium Priority	
F	07:36:00	15:30:00	Closed	Evans,	Normandy Circle			
	Dur (hours)	55.90	Limb debris for Boom Truck in New Castle Sub.					
19768	07/23/14		Trash Related	Banks, LaTashee	Channing Cir	District 4	Medium Priority	
F	08:34:00	15:26:00	Closed	Harris, Eric	Channing Circle			
	Dur (hours)	54.87	Limb debris in Harvey Crossing Sub.					
19769	07/23/14		Other	Brown, Shirley	Twin Cedars Dr	District 1	Medium Priority	
F	10:09:00	07:44:00	Closed	Dennis, James	Twin Cedars Dr			
	Dur (hours)	117.58	Phone was cut while crew was working on road					
19770	07/23/14		Pot Holes	Brown, Shirley	Dinkins Rd	District 5	Medium Priority	
F	10:15:00	08:19:00	Closed	Guyton, Ellen	Dinkins Rd			
	Dur (hours)	118.07	Pot hole on road need to be filled					
19773	07/23/14		Trash Related	Banks, LaTashee	Serotina Rd	District 3	Medium Priority	
F	13:12:00	12:35:00	Closed	Orledge, Vickie	Serotina Rd			
	Dur (hours)	143.38	Old window pick in Cherry Hill Plantation. reported to John Jackson for route pick up					
19774	07/23/14		Trash Related	Banks, LaTashee	Westside Trailer Park		Medium Priority	
F	13:22:00	14:04:00	Closed	Boyd, Felicia	Lot 40			
	Dur (hours)	24.70	Large pick up					
19775	07/23/14		Trash Related	Banks, LaTashee	Fawn Cv	District 1	Medium Priority	
F	13:34:00	14:44:00	Closed	Jacob, Jean	Fawn Cove			
	Dur (hours)	25.17	Limb debris in Deerfield Sub.					
19778	07/23/14		Other	Brown, Shirley	Deweese Rd	District 3	Medium Priority	
F	14:33:00	07:47:00	Closed	Sherman, Shelia				
	Dur (hours)	161.23	Calling stating that mower throw rocks onto windshield no visible damage but wanted it recorded					
19780	07/24/14		Pot Holes	Brown, Shirley	Pleasant Gift Rd	District 4	Medium Priority	
F	08:29:00	07:37:00	Closed	Thomas, Barbara				
	Dur (hours)	95.13	Deep hole has formed at stop sign at intersection of Ratliff Ferry Rd and Pleasant Gift Rd at stop sign					
19782	07/24/14		Trash Related	Banks, LaTashee	Brown Rd W	District 5	Medium Priority	
F	08:51:00	15:30:00	Closed	Johnson,	Brown Rd. West			
	Dur (hours)	30.65	Large limb debris for Boom Truck.					

Closed Request Analysis

Closed - Requests Closed in more than 24 hours

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
19784	F	07/24/14 09:48:00	15:27:00	Trash Related Closed	Banks, LaTashee Chapman, Paula	Oak Trail Oak Trail	District 1	Medium Priority
		Dur (hours)	29.65	Limb debris in Deerfield Sub. Check entire Sub.				
19785	F	07/24/14 08:58:00	09:54:00	Down Tree Closed	Brown, Shirley Johnstone, Linda	Mini Ln Mini Ln	District 3	Medium Priority
		Dur (hours)	96.93	Down tree across the road pass address				
19787	F	07/25/14 09:06:00	07:23:00	Trash Related Closed	Banks, LaTashee Tate, Bob	Hunters Row Hunters Row	District 3	Medium Priority
		Dur (hours)	118.28	Limb detail in Red Oak Sub.				
19788	F	07/25/14 09:45:00	08:18:00	Pot Holes Closed	Brown, Shirley McNeal, Princess	Tyler Ln Tyler Ln	District 3	Medium Priority
		Dur (hours)	70.55	Pot holes on road are really bad				
19791	F	07/25/14 12:03:00	07:45:00	Other Closed	Brown, Shirley Whiting, Willie	Catlett Rd Catlett Road	District 3	Medium Priority
		Dur (hours)	67.70	Mail box bent.				
19792	F	07/25/14 15:17:00	07:46:00	Other Closed	Brown, Shirley Customer,	Stribling Rd	District 3	Medium Priority
		Dur (hours)	64.48	Paper from mowers cut is all over road needs to be picked up				
19793	F	07/25/14 15:19:00	07:46:00	Other Closed	Brown, Shirley VanBuren, Tony	Stump Bridge Rd Stump Bridge Rd	District 5	Medium Priority
		Dur (hours)	64.45	Hit a small phone line while working on road				
19802	F	07/28/14 13:19:00	07:24:00	Trash Related Closed	Banks, LaTashee Bold, Coery	Ashbrooke Trail Ashbrooke Trail	District 2	Medium Priority
		Dur (hours)	42.08	Limb debris. reported to Garbage truck for pick up				

98 Closed - Requests Closed in more than 24 hours

Closed Request Analysis

Closed - Requests Closed in more than 24 hours

Req #	Request	Completion					
Grade	Date / Time	Date / Time	Type	Assignee / Caller	Location / Address	District	Priority

Total Requests: 110